



Backbone Valley Nursery

4201 FM 1980 ~ Marble Falls, TX 78654

Ph. 830-693-9348 ~ Fax 830-693-0926

Tree Deal Guidelines

Thank you for purchasing your tree(s) at Backbone Valley Nursery. We realize that there are other places to do your shopping, and we hope that our quality and service will make us your first choice. We hope the tree(s) will provide you with shade and beauty for many years.

Guidelines:

Due to the large number of trees purchased, it is difficult to schedule an exact date for planting. It is helpful that you do not request a specific time or date. We will be in touch with you by phone a day or so before planting. We guarantee that your tree(s) will be planted within 30 days of purchase. If the minimum of three trees required for planting is not met, then Backbone Valley will plant the trees when our scheduling allows for us to be in your area. In this situation, we cannot guarantee that they will be planted within 30 days.

We have provided you with a marking flag for each tree purchased. The flags will be marked with the name of the tree. Please place the flag in the site where the tree is to be planted. The flag allows our planting crew to install the tree in the desired location without you being present. We know that many of our customers have busy schedules and may not be available at planting time. We regret that if the marking flags are not in place, there will be an additional charge if a second trip has to be made.

Backbone Valley requests that you inform our staff if any oak wilt is in your area. This is a precaution so that we may sterilize our equipment upon leaving your residence and help prevent the spread of oak wilt to other areas.

Our fees are based on planting in normal soil conditions with reasonable access. There may be additional fees if we encounter difficulties such as excessive rock, difficult access to planting area, extreme distances between planting sites, etc. In situations where excessive rock is present, Backbone Valley Nursery requests that you have the holes pre-dug and we will discount the labor charge to install the tree(s). We ask that you leave the existing soil so that we may replant using the native soil, which we will amend upon planting. There may be an extra charge if we must bring in any soil to plant trees. We gladly provide information as to how large the holes need to be according to bucket size.

Trees need to be staked for one year to prevent shifting during high winds. Staking is available for a \$15 per tree charge at the time of purchase, or the homeowner may choose to do the staking themselves. It is the responsibility of the homeowner to keep the tree staked for one year. We are not responsible for replacement or re-staking due to windstorms.

Please protect your trees from animals, insects, and disease. If deer are a problem in your area, please consider protecting the trunks of your trees. A wire cage, around the trunk, may be necessary to protect from deer, nutria, beaver, etc. Caging is an option available at the time of purchase for \$15 per tree.

In order to maintain the health of your trees for years to come we do not suggest the use of weed and feed type fertilizers in any areas nearby trees. These products can severely stunt or even kill your trees and is very detrimental to beneficial soil biology. This applies to both mature trees and young trees.

Backbone Valley Nursery asks that all stumps or existing trees be removed before we come to install your trees. We do not recommend planting in the same hole where a tree has been removed.

We will fertilize, mulch, and build a mulch reservoir around the tree at the time of planting. You will be provided with tree care instructions at the time of purchase. Homeowner is responsible for maintaining proper watering, feeding, and pest control.

Guarantee:

Backbone Valley Nursery guarantees to plant a healthy tree that is true to name.

We give no warranty, expressed or implied, as to the productiveness or life of nursery stock we sell and will not be responsible for result secured upon transplanting.

Thank you for shopping at Backbone Valley Nursery

The Robertsons